

Release 2.4.0

1. Trading Area: smoother onboarding and account handling

WIFOX-585 - Trader Declaration: "Client ID number" field fixed

The **Client ID number** field in Trading Area → Accounts → Trader Declaration now accepts and shows user input normally, keeps the value in form state and submits it correctly with the declaration.

Business impact:

- Trader declarations are no longer blocked by a "dead" field.
- Reduces support involvement during KYC / onboarding.

WIFOX-511 - Account selector: smarter ID display

The Trading Area account selector now shows:

- **client.uid** when the client has **exactly one** trading account;
- **asset.uid** when there are **multiple** accounts (as before), so they remain distinguishable. If client.uid is missing, the selector safely falls back to asset.uid.

Business impact:

- Faster client identification in the common single-account case.
 - No loss of clarity when a client has several accounts.
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2. Trading Terminal: saved workspace and better charts

WIFOX-588 - Trading Terminal: remember selected pairs and order across logins

The Trading Terminal now **persists the list and order of opened trading pair tabs** (and the active tab) per user in local storage.

- On first login, a default set is opened: EUR/USD, USD/ILS, BTC/USD, GOLD, BRENT.
- Any changes (add/close/reorder/switch active) are saved.
- After logout or token expiration, the same configuration is restored on the next login.

Business impact:

- Active traders no longer rebuild their workspace each session.
- The terminal feels personalised and consistent between sessions.

WIFOX-515 - New Order: volume +/- controls based on lot size

In the New Order form, the **Volume** field now has “- / +” buttons with a step size derived from the instrument’s **lot size** (e.g. 0.01, 0.1, 1). Values are rounded correctly and never go below zero; manual typing still works.

Business impact:

- Faster, less error-prone volume selection, especially for very small or large lots.
- Fewer rejected orders due to invalid or awkward volume inputs.

WIFOX-569 - Default chart zoom set closer (1-hour view)

Trading charts are now **zoomed in by default** (1-hour view), showing price action in a closer, more relevant window.

Business impact:

- Traders see actionable, recent price movement immediately.
- Less manual zooming on every symbol.

WIFOX-568 - Remove open-position pointer from chart

The special pointer marker for the open position on the chart has been **removed**.

Business impact:

- Cleaner charts with less visual noise.
- Focus stays on price and user-defined levels instead of an extra marker that traders didn’t find useful.

WIFOX-579 - Simplified UI: removed unnecessary accordion in Trading conditions section

A redundant accordion component in the Trading conditions context has been removed, keeping the interface flatter and more direct.

Business impact:

- Less clicking and “hidden” content when working with pair info.
 - Cleaner, more straightforward layout for support teams.
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3. Requests & Tickets: real-time, rich conversations

WIFOX-544 - Requests/Tickets: near-real-time message updates (“online” mode)

Message polling in **CRM Requests → Messages** and **Trading Area Tickets → Messages** has been tightened to a near real-time interval while a conversation is open (around 1-2 seconds), with optimisations to pause/slow polling when the tab or conversation is not active. Sending a message also triggers an immediate refresh.

Business impact:

- Conversations feel closer to chat in real time, not like an email thread.
- Faster back-and-forth between clients and support without manual refresh.

WIFOX-542 - Requests/Tickets: clickable links in messages (CRM + Trading Area)

URLs inside request/ticket messages are now automatically rendered as **clickable links** in both CRM and Trading Area, opening in a new tab with safe settings.

Business impact:

- Agents and clients can follow shared links (docs, KYC pages, references) directly from the conversation.
- Less copy-paste and fewer mistakes opening referenced resources.

WIFOX-584 - Tickets/Requests: remove “only letters” validation for Name/Subject

The **Name/Subject** field in Tickets (Trading Area) and Requests (CRM) no longer enforces “letters-only” validation. Any characters are allowed (digits, symbols, mixed text such as “KYC 2.0 – urgent #15”).

Business impact:

- Users can describe cases naturally (IDs, ticket numbers, versions, etc.).
- Fewer blocked forms and no need to invent artificial subject lines.

4. Client Area UX & internationalisation

WIFOX-263 - RTL/LTR audit and fixes for Client Area

The main Client Area (Tradersroom) views have been reviewed and adjusted to work correctly in both **LTR and RTL** languages, including dashboards, markets, FAQ, history, tickets, deposits/withdrawals, forms, profile, documents, PWA modal, OAuth pages and key modals/drawers. Alignments, directional icons, paddings, table behavior and animation directions have been fixed for RTL where needed.

Business impact:

- Proper experience for right-to-left languages (Arabic, Hebrew, etc.), on par with LTR.
- Reduces layout issues and confusion for international clients.

WIFOX-190 - Mobile/tablet form paddings adjusted

Form paddings in the Client Area on **mobile and tablet** were updated to match approved design values (different vertical spacing for $\leq 768\text{px}$ and $\geq 769\text{px}$), including removal of an extra padding block.

Business impact:

- Forms look and feel more balanced on phones and tablets.
 - Less unnecessary scrolling, clearer focus on primary actions.
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5. Trading UX micro-improvements

WIFOX-569 - Closer default chart view (1 hour)

(Already listed above under trading terminal) - charts now open in a closer timeframe, making recent data easier to analyse.

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