

6. Publishings: Overview

The **Publishings** section in Wifox Business Content Solution is specifically designed for API-based functionalities, serving as a repository for client-generated posts or templates. This feature allows client users to create and manage their submissions or drafts within their own client portals. These entries are stored as **Publishings** and are accessible only through API endpoints, not through the admin interface.

Key Features of Publishings

1. Client-Specific Submissions

Clients or their users can create content such as requests, templates, or personal drafts directly within their client portal.

These items are stored as **Publishings**, keeping them private and user-specific.

2. API-Only Access

Publishings are exclusively managed via API.

Admins cannot create or edit these entries directly within the admin panel, ensuring they remain within the client's control.

3. Flexible Use Cases

Clients can use Publishings for saving templates, submitting internal requests, or any other custom content designed for their workflows.

How It Works

- **Client Portals:** Users access their portal and create drafts, requests, or templates as needed.
- **API Integration:** The system interacts with Publishings exclusively through API calls, allowing seamless integration into client-specific workflows.
- **Admin Role:** Administrators have oversight but no direct access to creating or modifying Publishings via the admin panel.

Example Use Case

A client user logs into their portal and creates a draft for a service request using a template. This draft is saved as a Publishing within the system and can only be retrieved or updated via API endpoints. The admin oversees the system but cannot directly interact with or modify the publishing.

Revision #2

Created 22 March 2025 20:06:29

Updated 25 January 2026 13:45:46