1. Settings: Overview

The **Settings** module is your CRM's central control panel for defining how the system behaves, who can access it, and what your users see. It's divided into three main areas—**Configurations**, **Translations**, and **Texts**—each of which governs a distinct layer of functionality or content. By adjusting these settings, you ensure your CRM adheres to your organization's security policies, workflow rules, and brand voice.

Within **Configurations**, you'll set the groundwork for system operations: lock down access with IP whitelists, define session timeouts and multi-factor login options, and model your business processes through custom statuses, client types, and multi-step verification levels. You also manage which languages are available to your users and how the CRM categorizes and verifies different classes of clients and requests, ensuring both compliance and tailored user experiences.

The **Translations** and **Texts** sections let you master your user-facing copy. **Translations** handles short UI elements—buttons, labels, and messages—while **Texts** covers longer notifications, legal disclaimers, and rich-text content. Together, they provide a complete workflow for adding, editing, searching, and locking multilingual content, so you can roll out a fully localized, on-brand interface across every module.

It includes the following sections:

Configurations:

1. Configuring security and authentication;
2. Configuring the statuses used in the Clients and Requests modules;
3. Configuring the languages used in the system.

Translations: Translation of the elements used in the system.

Texts: Translation of texts used in the system.

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