

1. Desks: Overview

Desks are the core building blocks of your Projects in Wifox Business Core Solution, providing fine-grained structure and access control. Think of each Desk as a “room” inside your Project where related activities, people, and clients live together. Key characteristics:

Default Desk: Every new Project automatically comes with one Default Desk. This ensures there’s always at least one workspace ready to use.

Unlimited Expansion: You can spin up as many additional Desks as needed—no hard limits.

Assignments:

Clients: Attach any number of clients or leads to a Desk. Only the employees assigned to that Desk (or holding appropriate “view all” permissions) can see and work with those clients.

Employees: Grant employees access by adding them to a Desk. They inherit any Project-level rights, plus Desk-specific rights (view own/all, manage own/all).

Manager Tagging: Within each Desk, you can tag one or more employees as “Manager” for a given client. That manager becomes the primary point of contact and can receive notifications, see all actions, and edit that client’s records.

Permission Inheritance & Isolation: Desks inherit overall Project settings (e.g., enabled modules), but enforce isolation of data—users who only have desk-level access cannot see clients or actions in other Desks unless explicitly granted “view all” or “manage all.”

The following actions are available in the Desks module:

1. [Creation](#)
2. [Editing](#)
3. [Deletion](#)

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